



**QNB South Sudan
Retail Tariff Guide
2025 -2027**

Service / Product	SSP	USD
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Account opening		
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1	Minimum Opening Balance	1,000,000	\$5,000.00
2	Minimum account operating Balance	100,000	10,000 USD
3	Ledger Fees(Monthly fees)	10,000	10 USD
4	Re-opening of Current account	10,000	100 USD
5	Re-opening of Saving account	15,000	200 USD
6	Account Closure initiated by customer	10,000	30 USD
7	Account Closure initiated by the bank	Free	Free
8	Violation of Minimum account operating balance	10,000	30 USD

Cheque Books		
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9	Small book 25 leaf	50,000	\$10.00
10	Big book 50 leaf	100,000	\$15.00

Account Statements		
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11	Monthly statement	Free	Free
12	E-Statement set-up	Free	Free
13	Over a year statement (Per page)	500 SSP	\$1.00

Pay Warrant / Bankers Cheque		
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16	Issuance of pay warrant	15,000 SSP	\$10.00
17	Cancellation of pay warrant	10,000 SSP	\$12.00
18	Stop payment of pay warrant (Lost, Stolen)	10,000 SSP	\$12.00

Cash withdrawal & Deposit services		
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19	Cash withdrawal with cheque	0.75%	1.5%
20	Counter cheque cash withdrawal	0.75% + 1,000	1.5% + 5 USD
21	Cash Desposit	0.2% with a maximum 20k	Free
22	Bulk Deposit SSP 1M above	0.3% with a maximum 60k	Free

Cash withdrawal & Deposit services

23	Inward clearing	5,000 SSP	\$1.00
24	Outward clearing	5,000 SSP	\$1.00
25	Unpaid Cheque Inward clearing	5,000 SSP	\$1.50
26	Unpaid Cheque outward clearing	5,000 SSP	\$1.50
27	Stop payment of Cheque	5,000 SSP	\$5.00

Remittances/ International transfers

28	Internal transfer (Account to Account)	0.5% Maximum charges 5,000	\$5.00
29	Intercompany (Doha to Juba or vice verse)	Free	Free
30	Inward SWIFT transfer	Free	Free
31	Outward SWIFT transfer (Swift charges + stamp Duty)	1.5% max \$200 + Swift + \$0.49 Stamp duty	1.5% max \$50 + swift + \$0.49 stamp duty
32	Salary transfer or Processing	5,000 SSP	\$5.00
33	SWIFT amendment message	Free	Free
34	SWIFT cancellation	5,000 SSP	\$5.00

Standing orders

35	Standing order set -up	Free	Free
36	Standing order processing to other banks	5,000 SSP	\$5.00
37	Standing order cancellation	5,000 SSP	\$5.00
38	Standing order stop payment	5,000 SSP	\$5.00
39	Unpaid Standing order	5,000 SSP	\$5.00

Loans and Credits

40	Business loan	15-18% per annum	10-15% per annum
41	Overdraft	15-18% per annum	10-15% per annum
42	Salary advance	5%	5%
43	Loan processing fee	5% of the amount	2.5% of the amount
44	Penalty interest charge	3% of due amount	2.5% of due amount

Trade Finance

Guarantee

45	Issuance of Letter of Guarantee (LG)	N/A	N/A
46	Amendment or Extension of LG	N/A	N/A
47	Cancellation of Return Guarantee	N/A	N/A
48	Cancellation of Guarantee (If not return)		

BID BONDS

49	Issuance of Bid Bonds	N/A	N/A
50	Amendment or Extension of bid bond	N/A	N/A
51	Return bid bond	N/A	N/A
52	Custom bond	N/A	N/A

LETTER OF CREDITS

53	Opening import letter of Credit	N/A	N/A
54	Issuing L/C 100% cash margin	N/A	N/A
55	Clean local L/C	N/A	N/A
56	Transferring the L/C	N/A	N/A
57	Amendment (On the amount and the period)	N/A	N/A
58	Discrepant Documents	N/A	N/A
59	Extend validity or Increase amount	N/A	N/A
60	SWIFT messages fee	N/A	N/A
61	L/C cancellation for expiry date	N/A	N/A
62	Opening export letter of credit		
63	Examination of documents under export L/C	N/A	N/A
64	Advising fee for export L/C	N/A	N/A
65	Advising amend of export L/C	N/A	N/A
66	Cancellation of the export L/C before expiry	N/A	N/A

Safe Custody

67	Small Item per annum	20,000.00	\$50.00
68	Large Item per annum	50,000.00	\$100.00

E-Services

69	eBusiness Registration	Free	Free
70	eBusiness account Enquiry	Free	Free
71	E-business annual subscription	10,000 SSP	\$6.00

Other Services

72	Bank introduction or Reference Letter	10,000 SSP	\$5.00
73	Retrieval of documents ≤ 1 year	10,000 SSP	\$10.00
74	Retrieval of documents ≥ 1 year	20,000 SSP	\$10.00
75	Audit confirmation letter	10,000 SSP	\$5.00
76	Interest and withholding certificate	10,000 SSP	\$5.00
77	Verification of a signature	10,000 SSP	\$5.00
78	Balance certificate	10,000 SSP	\$5.00
79	Activation of dormant account	Free	Free

