

		QNB London Interfaces made available for our own payment service users						PSD2 Dedicated interface (API)					
		Internet Banking (Retail)		Mobile Banking (Retail)		CBX/eBusiness (Corporate)							
Day	Date	Uptime %	Downtime %	Uptime %	Downtime %	Uptime %	Downtime %	Uptime %	Downtime %	AISP Response (millsec.)	PISP Response (millsec.)	CBPIL Response (millsec.)	Error Response (millsec.)
1	01/07/2025	98.6	1.4	98.6	1.4	96.2	3.8	100.00	0.00	0.00	0.00	0.00	0.00
2	02/07/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00
3	03/07/2025	98.1	1.9	98.1	1.9	98.1	1.9	100.00	0.00	0.00	0.00	0.00	0.00
4	04/07/2025	98.9	1.1	98.9	1.1	92.6	7.4	100.00	0.00	0.00	0.00	0.00	0.00
5	05/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
6	06/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
7	07/07/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00
8	08/07/2025	98.8	1.3	98.8	1.3	98.8	1.3	100.00	0.00	0.00	0.00	0.00	0.00
9	09/07/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
10	10/07/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
11	11/07/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
12	12/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
13	13/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
14	14/07/2025	98.0	2.0	98.0	2.0	98.0	2.0	100.00	0.00	0.00	0.00	0.00	0.00
15	15/07/2025	98.7	1.3	98.7	1.3	98.7	1.3	100.00	0.00	0.00	0.00	0.00	0.00
16	16/07/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
17	17/07/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
18	18/07/2025	98.7	1.3	98.7	1.3	98.7	1.3	100.00	0.00	0.00	0.00	0.00	0.00
19	19/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
20	20/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
21	21/07/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00
22	22/07/2025	98.8	1.3	98.8	1.3	98.8	1.3	100.00	0.00	0.00	0.00	0.00	0.00
23	23/07/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
24	24/07/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
25	25/07/2025	98.7	1.3	98.7	1.3	98.7	1.3	100.00	0.00	0.00	0.00	0.00	0.00
26	26/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
27	27/07/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
28	28/07/2025	98.3	1.7	98.3	1.7	98.3	1.7	100.00	0.00	0.00	0.00	0.00	0.00
29	29/07/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
30	30/07/2025	99.0	1.0	99.0	1.0	99.0	1.0	100.00	0.00	0.00	0.00	0.00	0.00
31	31/07/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00

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32	01/08/2025	98.9	1.1	98.9	1.1	90.6	9.4	100.00	0.00	0.00	0.00	0.00	0.00
33	02/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
34	03/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
35	04/08/2025	98.5	1.5	98.5	1.5	96.5	3.5	100.00	0.00	0.00	0.00	0.00	0.00
36	05/08/2025	98.7	1.3	98.7	1.3	98.7	1.3	100.00	0.00	0.00	0.00	0.00	0.00
37	06/08/2025	97.1	2.9	97.1	2.9	97.1	2.9	100.00	0.00	0.00	0.00	0.00	0.00
38	07/08/2025	98.8	1.3	98.8	1.3	98.8	1.3	100.00	0.00	0.00	0.00	0.00	0.00
39	08/08/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
40	09/08/2025	100.0	0.0	100.0	0.0	97.2	2.8	100.00	0.00	0.00	0.00	0.00	0.00
41	10/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
42	11/08/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00
43	12/08/2025	98.9	1.1	98.9	1.1	98.9	1.1	100.00	0.00	0.00	0.00	0.00	0.00
44	13/08/2025	98.8	1.3	98.8	1.3	98.8	1.3	100.00	0.00	0.00	0.00	0.00	0.00
45	14/08/2025	98.8	1.3	98.8	1.3	98.8	1.3	0.00	100.00	0.00	0.00	0.00	0.00
46	15/08/2025	98.8	1.2	98.8	1.2	98.8	1.2	0.00	100.00	0.00	0.00	0.00	0.00
47	16/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	0.00	100.00	0.00	0.00	0.00	0.00
48	17/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
49	18/08/2025	98.7	1.3	98.7	1.3	93.3	6.7	100.00	0.00	0.00	0.00	0.00	0.00
50	19/08/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
51	20/08/2025	98.8	1.3	98.8	1.3	98.8	1.3	99.89	0.11	0.00	0.00	0.00	0.00
52	21/08/2025	98.2	1.8	98.2	1.8	98.2	1.8	100.00	0.00	0.00	0.00	0.00	0.00
53	22/08/2025	98.9	1.1	98.9	1.1	98.9	1.1	100.00	0.00	0.00	0.00	0.00	0.00
54	23/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
55	24/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
56	25/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
57	26/08/2025	98.8	1.3	98.8	1.3	98.8	1.3	100.00	0.00	0.00	0.00	0.00	0.00
58	27/08/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00
59	28/08/2025	98.9	1.1	98.9	1.1	98.9	1.1	100.00	0.00	0.00	0.00	0.00	0.00
60	29/08/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
61	30/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
62	31/08/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00

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Day	Date	Uptime %	Downtime %	Uptime %	Downtime %	Uptime %	Downtime %	Uptime %	Downtime %	AISP Response (millsec.)	PISP Response (millsec.)	CBPIL Response (millsec.)	Error Response (millsec.)
63	01/09/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
64	02/09/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
65	03/09/2025	98.7	1.3	98.7	1.3	98.7	1.3	100.00	0.00	0.00	0.00	0.00	0.00
66	04/09/2025	96.7	3.3	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
67	05/09/2025	98.6	1.4	98.6	1.4	91.7	8.3	100.00	0.00	0.00	0.00	0.00	0.00
68	06/09/2025	98.3	1.7	98.3	1.7	98.3	1.7	100.00	0.00	0.00	0.00	0.00	0.00
69	07/09/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
70	08/09/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
71	09/09/2025	98.5	1.5	98.5	1.5	98.5	1.5	100.00	0.00	0.00	0.00	0.00	0.00
72	10/09/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
73	11/09/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00
74	12/09/2025	98.8	1.3	98.8	1.3	98.8	1.3	100.00	0.00	0.00	0.00	0.00	0.00
75	13/09/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
76	14/09/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
77	15/09/2025	98.8	1.3	98.8	1.3	98.8	1.3	100.00	0.00	0.00	0.00	0.00	0.00
78	16/09/2025	98.7	1.3	98.7	1.3	98.7	1.3	100.00	0.00	0.00	0.00	0.00	0.00
79	17/09/2025	98.7	1.3	98.7	1.3	98.7	1.3	100.00	0.00	0.00	0.00	0.00	0.00
80	18/09/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
81	19/09/2025	98.6	1.4	98.6	1.4	98.6	1.4	100.00	0.00	0.00	0.00	0.00	0.00
82	20/09/2025	93.7	6.3	93.7	6.3	90.0	10.0	100.00	0.00	0.00	0.00	0.00	0.00
83	21/09/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
84	22/09/2025	97.8	2.2	97.8	2.2	97.8	2.2	100.00	0.00	0.00	0.00	0.00	0.00
85	23/09/2025	98.9	1.1	98.9	1.1	98.9	1.1	100.00	0.00	0.00	0.00	0.00	0.00
86	24/09/2025	98.9	1.1	98.9	1.1	98.9	1.1	100.00	0.00	0.00	0.00	0.00	0.00
87	25/09/2025	99.0	1.0	99.0	1.0	99.0	1.0	100.00	0.00	0.00	0.00	0.00	0.00
88	26/09/2025	98.8	1.2	98.8	1.2	98.8	1.2	100.00	0.00	0.00	0.00	0.00	0.00
89	27/09/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
90	28/09/2025	100.0	0.0	100.0	0.0	100.0	0.0	100.00	0.00	0.00	0.00	0.00	0.00
91	29/09/2025	99.2	0.8	99.2	0.8	99.2	0.8	100.00	0.00	0.00	0.00	0.00	0.00
92	30/09/2025	99.1	0.9	99.1	0.9	99.1	0.9	100.00	0.00	0.00	0.00	0.00	0.00